

# A \$500 Mistake!

Each and every day outside service personnel make decisions that will positively or negatively effect your organization. This flow chart represents the flow of an actual incident as relayed to us by a major Canadian utility.



A 5 minute mistake cost this company and estimated \$500 just in labour! Now consider adding on lost jobsite revenues, loss of wages should the employee be suspended, loss to reputation and the possibility of indecent exposure charges. Ask yourself, is it worth it?

*Brief Relief™ in your glove box, just in case.*

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